



Company Profile

Delphi Medical is the leading independent provider of drug and alcohol treatment in the UK. We partner with the NHS, Local Authorities, Criminal Justice Agencies and the Third Sector, bringing the required clinical expertise, governance and medical staff to meet and exceed the standards set by NHS bodies in the field of substance misuse treatment.

Delphi's own mission statement is to raise the standard of misuse treatment, where the organisation strives to build on its success and relishes the challenge of providing services in as a creative and efficient way as possible. Delphi's aim is to be lighter on its feet and more responsive than the NHS but still maintain the quality of governance.

Established in 2007, Delphi's founders – Dr Ian Guinan and Dr John Richmond saw that the nature of substance misuse treatment was changing. From a primarily medically led model to one of multi-agency working concentrating on providing services led by the needs of patients.

To that end they decided to streamline their services to be as efficient and proactive as possible, able to respond swiftly and safely to patients and partner agencies specifically in matters relating to prescribing and health. The robust clinical governance and prescribing systems that Delphi Medical provide, reinforces the core strengths of their partners to provide effective treatment.

Core services

- Community Drug and Alcohol Treatment
- Criminal Justice Treatment
- Offender Health
- Clinical Systems and Training

As an organisation, our mission, vision and values are at the core of everything we do.

Mission

'Raising the standard'

Our mission is not just to raise the standard of our work but to inspire those we work with to better achieve their potential. This is our 'noble cause' and we strongly believe that this crystallises our strengths as an organisation.

Vision

That by adopting a whole person approach to substance misuse treatment that is:

- patient centred
- focused on reducing the reliance on replacement prescribing
- part of a social movement embedding the hope and belief in recovery in the local community

We can significantly improve patient self-knowledge, understanding and self-worth to deliver recovery from the dependency that effects the individual, their families and society as a whole.

Values

To deliver services that are:

- Creative
- Accountable
- Consistent
- Accessible
- Patient-centred
- Sustainable

At Delphi Medical we value **creativity** and are always looking for innovative ways of delivering treatment to improve its effectiveness; we understand that **accountability** is essential in healthcare and a crucial part of both personal and organisational responsibility; we believe our patients should be treated well and in a **consistent** way; we believe **accessibility** is important as communication should be easy, you should be able to contact anyone within our organisation to ask questions and that this should be true for our patients as well; we believe we should be **patient-centred** and realise that in the cut and thrust of the pressures of daily work this takes effort and care; we believe we should be **sustainable** as an organisation so that we have secure and happy staff, as well as minimising our impact on the environment.